

Studio M Salon Release form

As a colorist I pride myself on great customer service and the exceptional quality of my work. I will do my very best to ensure all of my guests are satisfied with all services provided. Due to many unforeseen variables, sometimes things do not go as expected and desired results can be miscommunicated. No matter, my guests' satisfaction is my number one priority. I just ask that any guest that needs an adjustment to their hair reach out to me within 48 hours of the original service. Please be aware that shampooing hair within 48 hours will affect what adjustments can be made. Depending on the nature and causes of the adjustment needed I will determine the proper course of action. While adjustments can be made, no refunds will be issued. By agreeing to the service, the guest agrees to pay the full amount of the service total upon completion of the services that same day.

Due to the nature of chemical hair services, there is a level of unpredictability, so please be completely open and honest about previous hair history including professional hair color, at home hair color, texture services, allergies, well water, and previous color challenges. It is the only way to ensure that I am able to maintain the integrity of your hair and control the chemical process to the best of my ability.

Color services can be both a time and financial investment and if requested a written price quote has been provided. Due to the nature of some color services, price ranges can vary, and quotes are given as a general guideline. The Process and steps required to achieve my desired end result has been fully communicated and understood. Some results cannot be achieved in one salon visit, multiple visits may be necessary to maintain the integrity of your hair.

The steps for the after care of my chemical services have been explained and understood. Cooperation with this is essential to the maintenance of my hair color. Please refrain from washing your hair within 48 hours of color services, it can adversely affect the longevity of the color and condition of the hair.

In order to maintain haircolor, Follow up appointments must be completed within 4-8 weeks of the initial service. It is requested that services are pre-booked at the time of checkout. A regular maintenance program and proper at home care lead to greater color longevity and lower service costs per visit.

Running late Cancellation/No-Show Policy

At Studio M Salon we ask for at least 48 hours advanced notice if a reservation needs to be canceled, rescheduled or adjusted. We confirm each appointment 24 hours in advance. It is ultimately your responsibility to contact us with any changes to the reservation. If the guest does not give proper notice, a minimum cancellation fee of \$50 will be charged. Larger color services will incur a fee of up to 100% of the booked service price. If you reschedule the canceled appointment that same day, A portion of the collected cancellation fee can be applied to the next reservation. At the stylists discretion. A guest running more than 15 minutes late can result in a rescheduled or canceled appointment, if the stylist is unable to accommodate. If you do not show up to an appointment without any notification, you will be charged 100% of the booked service total. All color services will be held with a pre-authorized major credit card. A minimum deposit of \$150 is required for any major color services that require a three hour block of time or larger.

I _____, Certify that I have read Studio M Salon's policies. I understood the risks, I understand the results involved in these services can be unpredictable. I have had the opportunity to ask questions and my questions have been answered. I release Studio M Salon of any liability in regards to any and all of the color services. I acknowledge that I have reviewed and approved the material given to me and I authorize Studio M Salon to perform the services.

I _____,do Consent to the use of my images on Studio M Salons media, Instagram, Facebook ect. Advertising before and after imagesOR
I _____, do not consent to use any images of myself on social media advertising and or any salon material.

Thank you for your patronage and always it is our pleasure to share our passion with you!